



Providing POS Solutions for Independent Operators

What to Expect after signing the Purchase Agreement?

Once signed agreement is signed by both parties and deposit check or credit card are cleared

1. We will order hardware, please allow 5 to 7 business days for the hardware to be receive.
2. Once hardware has arrived in the office we will inspect and install all software, drives, malware Anti-virus, and test the burn in state.
3. Meanwhile if you purchased a Scan Store to have us scan the store, we will add that to the schedule Normally within 10 days.
4. If you did not purchase a Scan Store, then and we are replacing a POS System we will need to work with you to export from old POS data and import into new POS mapping fields, that may require a custom program to be written, please allow a few days of R&D.
5. We will also send out a few pdf's (about 8 depending on software) that are required for setup.
- 6.*Please do not do any price changes or add new items during the week we are doing the scan store setup or even if we are exporting from another POS please make sure it is done prior to the export.
7. Then once all this is complete, we then will add to the schedule the install of hardware and software. *please refer to CSS Setup plans pdf.
8. On live date, we will be there between 9am to 5pm M – F only, we normally schedule on a Monday or Tuesday install to help reduce support questions on the weekend. This is a stressful time for most, but you can be assured we will do everything in our power to help reduce the stress.

Who we are, and we are here to help if needed?

A. Scott - President	1-802-893-3130 x1	scottc@csspos.com
B. Kenny – VP/Support	1-802-893-3130 x2	kennyc@csspos.com
C. Lauren – Assistant	1-802-893-3130 x3	lauren@csspos.com
D. Robert – Office Manger	1-802-893-3130 x0	office@csspos.com
E. Tyler -Wiring, Security systems	1-802-893-3130	tyler@csspos.com
F. Nirav - Programmer	1-802-893-3130	